

CTS PRO Report T-2607
Section: Customer
Hourly Customer Incoming Calls Data Report

Group: 170 CHRLCA29T (S\$7) Subscriber Number: 170 Date: 03/01/2003							
Interval	Incoming Calls	Outgoing Calls	Total Calls	Total Minutes	Average Holding Time	Busies	% Busies
00:00-01:00	30	43	73	1,091.67	14.9543	0	0.0000 %
01:00-02:00	13	24	37	850.00	22.9730	0	0.0000 %
02:00-03:00	18	27	45	551.67	12.2593	0	0.0000 %
03:00-04:00	14	11	25	513.33	20.5333	0	0.0000 %
04:00-05:00	6	9	15	420.00	28.0000	0	0.0000 %
05:00-06:00	6	24	30	485.00	16.1667	0	0.0000 %
06:00-07:00	20	38	58	465.00	8.0172	0	0.0000 %
07:00-08:00	66	111	177	1,005.00	5.6780	0	0.0000 %
08:00-09:00	196	304	500	2,191.67	4.3833	0	0.0000 %
09:00-10:00	382	568	950	3,743.33	3.9404	0	0.0000 %
10:00-11:00	499	888	1,387	4,508.33	3.2504	0	0.0000 %
11:00-12:00	471	659	1,130	4,255.00	3.7655	0	0.0000 %
12:00-13:00	465	559	1,014	3,815.00	3.7623	0	0.0000 %
13:00-14:00	432	540	972	3,745.00	3.8529	0	0.0000 %
14:00-15:00	401	511	912	3,251.67	3.5654	0	0.0000 %
15:00-16:00	363	530	893	3,476.67	3.8932	0	0.0000 %
16:00-17:00	417	548	965	4,038.33	4.1848	0	0.0000 %
17:00-18:00	405	571	976	3,980.00	4.0779	0	0.0000 %
18:00-19:00	343	496	839	3,690.00	4.3981	0	0.0000 %
19:00-20:00	328	523	851	3,980.00	4.6769	0	0.0000 %
20:00-21:00	267	302	569	3,863.33	6.7897	0	0.0000 %
21:00-22:00	214	243	457	3,100.00	6.7834	0	0.0000 %
22:00-23:00	110	145	255	2,640.00	10.3529	0	0.0000 %
23:00-24:00	54	103	157	1,806.67	11.5074	0	0.0000 %
Totals:	5,510.00	7,777	13,287	61,466.67	4.6261	0	0.0000 %
Max Minutes	10:00-11:00						
Max Interval	499	888	1,387	4,508.33	3.2504	0	0.0000 %
Daily Traffic %	7.3346 %						